

## **Prudent Layperson Policy Q & A**

### **What products and providers will Health Alliance apply the prudent layperson standard:**

The prudent layperson utilization management policy applies to all Health Alliance Connect Medicaid plans except the Medicare-Medicaid Alignment Initiative (MMAI) plan beginning with dates of service on and after October 1, 2015. Health Alliance will apply the standard to contracted and non-contracted providers.

### **What is the definition of emergency medical condition?**

Emergency Medical Condition means a medical condition manifesting itself by acute symptoms of sufficient severity (including, but not limited to, severe pain) such that a prudent layperson, who possesses an average knowledge of health and medicine, could reasonably expect the absence of immediate medical attention to result in (i) placing the health of the individual (or, with respect to a pregnant woman, the health of the woman or her unborn child) in serious jeopardy, (ii) serious impairment to bodily functions, or (iii) serious dysfunction of any bodily organ or part.

### **How will Health Alliance determine emergency medical condition?**

Certain diagnoses based on ICD-9/ICD-10 Codes will be deemed emergent, and claims with these codes will be automatically processed. ED claims with other diagnoses will be pended for review to determine whether the prudent layperson standard (defined in state and federal law) has been met.

### **Can the provider balance bill the member?**

The Medicaid member will not be responsible for and cannot be balance billed for the disallowed charges.

### **Who should I contact with additional questions?**

Please contact your provider relations specialist at 1-800-851-3379, extension 4668.